



FALL FEST NARCAN SPRAY ACCIDENTAL CHARGES AND REIMBURSEMENT.

On September 6, 2024, at SAMU's Fall Fest, over 350 students received training and products from the NARCAN Nasal Spray vendor booth. The booth was rented by Emergent Bio Solutions, which co-operated with Central Point Pharmacy to promote, educate, and supply MacEwan students with the NARCAN Nasal Spray. This drug can temporarily reverse an opioid overdose.

It has come to our attention that approximately 130 students covered by the SAMU Health & Dental Benefits Plan had an unapproved charge applied to their Drug Benefits plan for the cost of the Narcan Spray. When SAMU contacted Emergent Bio Solutions to identify that those receiving Narcan did not feel the charge to the benefits program was properly explained or disclosed, they immediately set out to ensure the charges were reversed from every account.

SAMU was notified of the situation on Thursday, October 3, and immediate actions have been taken to rectify the issue. Representatives for NARCAN, as well as the Pharmacy, have been informed of the error and are currently working to reverse the charges for all involved. Reimbursements will be provided to all affected students over the next ten days. If ten days have passed and you don't see a removal of the charge from your student drug plan, please reach out to the Health Benefits desk for more assistance.

Please note only those who have a SAMU Student Health Plan would have been mistakenly charged, and anyone who is on a different health plan would not be affected by this. SAMU would like to apologize for any inconvenience this may have caused and thank you to those who informed us of the situation.

Sincerely,
SAMU